

Product	TempPageR 3E	Room Alert 4E	Signal Tower Combo	Signal Tower w/Audio Combo	Room Alert 11E	Room Alert 24E	Room Alert 32E	Room Alert 32W
Value Rating	GOOD	VERY GOOD	VERY GOOD	VERY GOOD	GREAT	EVEN GREATER	ULTIMATE	ULTIMATE with WIRELESS
Product Category	Temperature Monitor	Environment Monitor	Environment Monitor	Environment Monitor	Environment Monitor	Environment Monitor	Environment Monitor	Environment Monitor w/Wireless
Product # - Box Model	TMP3-ES1-BAS	RA4E-ES1-BAS	RASTX-2RG-BAS	RASTAX-RYG-BAS	RA11E-TH1-BAS	RA24E-TH1-RAS	RA32E-TH1-RAS	RA32W-WS1-RAS
Product # - Rack Model	TMP3-ES1-RAS	RA4E-ES1-RAS	RAST-2RG-RAS	RASTAX-RYG-RAS	RA11E-TH1-RAS	RA24E-TH1-RAS	RA32E-TH1-RAS	RA32W-WS1-RAS

Hardware (ID Box)	TempPageR 3E	Room Alert 4E	Signal Tower Combo	Signal Tower w/Audio Combo	Room Alert 11E	Room Alert 24E	Room Alert 32E	Room Alert 32W
ID Box Model / Rack Model	TMP3E / TMP3ER	RA4E / RA4ER	RASTX / RASTXR	RASTAX / RASTAXR	RA11E / RA11ER	RA24E	RA32E	RA32W
ID Box Dimensions	1.25" H x 2.25" D x 4.56" W	1.25" H x 2.25" D x 4.56" W	1.25" H x 2.25" D x 4.56" W	1.25" H x 2.25" D x 4.56" W	1.25" H x 3.75" D x 4.56" W	1.75" H x 3.75" D x 19" W	1.75" H x 3.75" D x 19" W	1.75" H x 3.75" D x 19" W
ID Box Weight	9 oz	9 oz	9 oz	9 oz	10.5 oz	5 lb 4 oz	6 lb 3 oz	6 lb 3 oz
ID Box Color	Blue	Red	Red	Red	Red	Red	Red	Red
Rack Mounted Model	Optional, \$30 Upgrade	Optional, \$30 Upgrade	Optional, \$30 Upgrade	Optional, \$30 Upgrade	Optional, \$30 Upgrade	Included (Standard)	Included (Standard)	Included (Standard)
Rack Mounted Size (1U 19")	1.75" H x 2.25" D x 19" W	1.75" H x 2.25" D x 19" W	1.75" H x 2.25" D x 19" W	1.75" H x 2.25" D x 19" W	1.75" H x 2.25" D x 19" W	1.75" H x 3.75" D x 19" W	1.75" H x 3.75" D x 19" W	1.75" H x 3.75" D x 19" W
Rack Mounted Weight	1 lb 7 oz	1 lb 7 oz	1 lb 7 oz	1 lb 7 oz	1 lb 9 oz	5 lb 4 oz	6 lb 3 oz	6 lb 3 oz
Rack Mounted Color	Blue	Red	Red	Red	Red	Red	Red	Red
Rack Mounting Kit Available Separately	Yes, \$35	Yes, \$35	Yes, \$35	Yes, \$35	Yes, \$35	Included	Included	Included
Wall Mounting Kit Available Separately	Yes, \$12	Yes, \$12	Yes, \$12	Yes, \$12	Yes, \$12	Included (Rotate Wings)	Included (Rotate Wings)	Included (Rotate Wings)
Ceiling Mounting Kit Available Separately	Yes, \$14	Yes, \$22	Yes, \$14	Yes, \$14	Yes, \$14	Included (Rotate Wings)	Included (Rotate Wings)	Included (Rotate Wings)
Operating Temperature	-40° to 185° F (-40° to 85° C)	-40° to 185° F (-40° to 85° C)	-40° to 185° F (-40° to 85° C)	-40° to 185° F (-40° to 85° C)	-40° to 185° F (-40° to 85° C)	-40° to 185° F (-40° to 85° C)	-40° to 185° F (-40° to 85° C)	-40° to 185° F (-40° to 85° C)
Operating Relative Humidity (Non-Condensing)	5% - 85% RH	5% - 85% RH	5% - 85% RH	5% - 85% RH	5% - 85% RH	5% - 85% RH	5% - 85% RH	5% - 85% RH
Power Source (Included)	5 VDC 1A Adapter	5 VDC 1A Adapter	5 VDC 1A Adapter	5 VDC 1A Adapter	5 VDC 1A Adapter	5 VDC 2A Adapter	5 VDC 2A Adapter	5 VDC 1A Adapter
Power Over Ethernet (PoE)	No	No	No	No	No	No	Yes (IEEE 802.3af)	Yes (IEEE 802.3af)
Power Compatibility	110/240 VAC, 50/60 Hz, RoHS	110/240 VAC, 50/60 Hz, RoHS	110/240 VAC, 50/60 Hz, RoHS	110/240 VAC, 50/60 Hz, RoHS	110/240 VAC, 50/60 Hz, RoHS	110/240 VAC, 50/60 Hz, RoHS	110/240 VAC, 50/60 Hz, RoHS	110/240 VAC, 50/60 Hz, RoHS
Power On/Off Switch	No	No	No	No	No	No	Yes	Yes
Built-In Uninterruptible Power Supply (UPS)	No	No	No	No	No	No	Yes	Yes
Mini UPS (MUPS) Compatible, Upgrade Cost	Yes, \$95 Upgrade	Yes, \$95 Upgrade	Yes, \$95 Upgrade	Yes, \$95 Upgrade	Yes, \$95 Upgrade	Yes, \$35 Upgrade	Built-In	Built-In
MUPS Status Indicator (Red Battery / Green AC)	No	No	No	No	No	No	Yes	Yes
PoE, WLAN, GSM Activity Indicators (LED)	No, No, No	No, No, No	No, No, No	No, No, No	No, No, No	No, No, No	Yes, Yes, Yes	Yes, Yes, Yes
International Power Adapter Provided	Specific For Destination Country	Specific For Destination Country	Specific For Destination Country	Specific For Destination Country	Specific For Destination Country	Specific For Destination Country	Specific For Destination Country	Specific For Destination Country
Built-in GSM Modem w/External Antenna	No	No	No	No	No	No	No	No
Reset Button (Restore To Default Settings)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
0-5V Analog Sensor Input	No	No	No	No	No	No	2 Ports	2 Ports
External Relay Outputs	No	No	No	No	No	No	2 Ports (0.3A@125VAC / 1A@24VDC)	2 Ports (0.3A@125VAC / 1A@24VDC)
External Light Tower Connection Port	No	No	Yes	Yes	No	No	2 Ports	2 Ports
External Light Tower, Cable & Mounting Bracket	No	Yes	Yes, Red-Green	Yes, Red-Yellow-Green w/Audio	No	No	Optional	Optional
Ethernet Port & Speed	RJ-45, 10/100 Mbps BaseTX	RJ-45, 10/100 Mbps BaseTX	RJ-45, 10/100 Mbps BaseTX	RJ-45, 10/100 Mbps BaseTX	RJ-45, 10/100 Mbps BaseTX	RJ-45, 10/100 Mbps BaseTX	RJ-45, 10/100 Mbps BaseTX	RJ-45, 10/100 Mbps BaseTX
Ethernet Link & Activity Indicator	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Ethernet Cable (Included)	10', Blue, Snagless	10', Red, Snagless	10', Red, Snagless	10', Red, Snagless	10', Red, Snagless	10', Red, Snagless	10', Red, Snagless	10', Red, Snagless

Web Server (Built-In Firmware)	TempPageR 3E	Room Alert 4E	Signal Tower Combo	Signal Tower w/Audio Combo	Room Alert 11E	Room Alert 24E	Room Alert 32E	Room Alert 32W
Standalone Capability (No PC Required)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Built-In Web Server	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Web Browser Interface	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Password Protected	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Built-In Web Server Alert Methods	Email, SMS, SNMP, Web	Email, SMS, SNMP, Web	Email, SMS, SNMP, Web	Email, SMS, SNMP, Web	Email, SMS, SNMP, Web	Email, SMS, SNMP, Web	Email, SMS, SNMP, Web	Email, SMS, SNMP, Web
Built-In Web Server Alert Recipients	Individuals, Groups	Individuals, Groups	Individuals, Groups	Individuals, Groups	Individuals, Groups	Individuals, Groups	Individuals, Groups	Individuals, Groups
Built-In Ping Capability	No	Yes, 8 Devices	Yes, 8 Devices	Yes, 8 Devices	No	No	Yes	Yes
Graphic Sensor Status Displays	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Real-Time Digital Temperature	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Temperature Values Displayed	Yes, Fahrenheit or Celsius	Yes, Fahrenheit or Celsius	Yes, Fahrenheit or Celsius	Yes, Fahrenheit or Celsius	Yes, Fahrenheit or Celsius	Yes, Fahrenheit or Celsius	Yes, Fahrenheit or Celsius	Yes, Fahrenheit or Celsius
Temperature High / Low Watermarks Displayed	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Real-Time Digital Humidity	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Humidity Values Displayed	-	Yes, % Relative Humidity	Yes, % Relative Humidity	Yes, % Relative Humidity	Yes, % Relative Humidity	Yes, % Relative Humidity	Yes, % Relative Humidity	Yes, % Relative Humidity
Humidity High / Low Watermarks Displayed	-	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Heat Index Calculated & Displayed	-	Yes, Fahrenheit or Celsius	Yes, Fahrenheit or Celsius	Yes, Fahrenheit or Celsius	Yes, Fahrenheit or Celsius	Yes, Fahrenheit or Celsius	Yes, Fahrenheit or Celsius	Yes, Fahrenheit or Celsius
Real-Time Values In Alerts	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Easy Click Firmware Updates	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
SNMP Enabled (Trap & Query)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Compatible With SNMP Monitoring Applications	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Real-Time Logging Of Sensor Data Via...	Device Mgr & SNMP SW	Device Mgr & SNMP SW	Device Mgr & SNMP SW	Device Mgr & SNMP SW	Device Mgr & SNMP SW	Device Mgr & SNMP SW	Device Mgr & SNMP SW	Device Mgr & SNMP SW
Real-Time Sensor Data Feeds	HTTP, SNMP, JSON, AJAX	HTTP, SNMP, JSON, AJAX	HTTP, SNMP, JSON, AJAX	HTTP, SNMP, JSON, AJAX	HTTP, SNMP, JSON, AJAX	HTTP, SNMP, JSON, AJAX	HTTP, SNMP, JSON, AJAX	HTTP, SNMP, JSON, AJAX
MIB Files Available	Yes, Download	Yes, Download	Yes, Download	Yes, Download	Yes, Download	Yes, Download	Yes, Download	Yes, Download

Digital Sensors (Internal & External)	TempPageR 3E	Room Alert 4E	Signal Tower Combo	Signal Tower w/Audio Combo	Room Alert 11E	Room Alert 24E	Room Alert 32E	Room Alert 32W
Digital Sensor Compatibility	Temperature	Temperature, Temp/Humidity	Temperature, Temp/Humidity	Temperature, Temp/Humidity	Temperature, Temp/Humidity	Temperature, Temp/Humidity, Power	Temperature, Temp/Humidity, Power	Temperature, Temp/Humidity, Power
Built-In Digital Sensors (Internal)	Temperature	Temperature	Temperature	Temperature	Temperature	Temperature, Humidity	Temperature, Humidity	Temperature, Humidity
Digital Sensor Ports (External)	2 RJ-11	2 RJ-11	2 RJ-11	2 RJ-11	2 RJ-11	6 RJ-11	8 RJ-11	8 RJ-11
Digital Sensor Capacity (Total)	3	3	3	3	3	8	10	10
Digital Temperature Sensors (Included)	1 Internal, 1 External	1 Internal, 1 External	1 Internal, 1 External	1 Internal, 1 External	1 Internal, 1 External	1 Internal, 1 External	1 Internal, 1 External	1 Internal, 1 External, 1 Wireless
Digital Temperature Sensor Range	-67° to 257°F (-55° to 125°C)	-67° to 257°F (-55° to 125°C)	-67° to 257°F (-55° to 125°C)	-67° to 257°F (-55° to 125°C)	-67° to 257°F (-55° to 125°C)	-67° to 257°F (-55° to 125°C)	-67° to 257°F (-55° to 125°C)	-67° to 257°F (-55° to 125°C)
Digital Temperature Sensor Accuracy	+/- 0.125°	+/- 0.125°	+/- 0.125°	+/- 0.125°	+/- 0.125°	+/- 0.125°	+/- 0.125°	+/- 0.125°
Digital Humidity Sensors (Included)	-	0 External	0 External	0 External	1 External	1 Internal, 0 External	1 Internal	1 Internal
Digital Humidity Sensor Range	-	0% to 100% RH	0% to 100% RH	0% to 100% RH	0% to 100% RH	0% to 100% RH	0% to 100% RH	0% to 100% RH
Digital Humidity Sensor Accuracy	-	+/- 3.5%	+/- 3.5%	+/- 3.5%	+/- 3.5%	+/- 3.5%	+/- 3.5%	+/- 3.5%
Digital Power Sensors (Not Currently Manufactured)	Not Compatible	Not Compatible	Not Compatible	Not Compatible	Not Compatible	Compatible	Not Compatible	Not Compatible
Digital Sensor Cable Type & Standard Length	RJ-11 Cable, 25'	RJ-11 Cable, 25'	RJ-11 Cable, 25'	RJ-11 Cable, 25'	RJ-11 Cable, 25'	RJ-11 Cable, 25'	RJ-11 Cable, 25'	RJ-11 Cable, 25'
Maximum Digital Sensor Cable Length	Approximately 100'	Approximately 100'	Approximately 100'	Approximately 100'	Approximately 100'	Approximately 100'	Approximately 100'	Approximately 100'
Digital Sensor Alert Indicator (LED)	No	No	No	No	No	No	Yes	Yes

Switch Sensors (Internal & External)	TempPageR 3E	Room Alert 4E	Signal Tower Combo	Signal Tower w/Audio Combo	Room Alert 11E	Room Alert 24E	Room Alert 32E	Room Alert 32W
Switch Sensor Contact Sets (External)	None	1 On Front Side	1 On Front Side	1 On Front Side	8 On Back Side	16 On Back Side	16 On Back Side	16 On Back Side
Switch Sensor Capacity	-	1, Unlimited **	1, Unlimited **	1, Unlimited **	8, Unlimited **	16, Unlimited **	16, Unlimited **	18+, Unlimited **
Built-In Switch Sensors (Internal)	-	None	None	None	None	Power	Power	Power
Power Sensor	-	Optional	Optional	Optional	1 External Included	1 External Included	Internal	Internal

Mini UPS	Optional, \$95 Upgrade	Optional, \$95 Upgrade	Optional, \$95 Upgrade	Optional, \$95 Upgrade	Optional, \$35 Upgrade	Optional, \$35 Upgrade	Internal	Internal
Flood Sensor	*	Optional	Optional	Optional	Optional	Optional	Optional	Optional
Smoke Sensor	*	Optional	Optional	Optional	Optional	Optional	Optional	Optional
IP Camera With Motion Sensor	*	Optional	Optional	Optional	Optional	Optional	Optional	Optional
Air Flow Sensor	*	Optional	Optional	Optional	Optional	Optional	Optional	Optional
Room Entry Sensor	*	Optional	Optional	Optional	Optional	Included	Included	Included
Panic Button	*	Optional	Optional	Optional	Optional	Optional	Optional	Optional
Other AVTECH Sensors (See Website)	*	Optional	Optional	Optional	Optional	Optional	Optional	Optional
Dry Contacts (On Other Sensors or Devices)	*	Air Conditioner, UPS, Cooler, Etc.	Air Conditioner, UPS, Cooler, Etc.	Air Conditioner, UPS, Cooler, Etc.	Air Conditioner, UPS, Cooler, Etc.	Air Conditioner, UPS, Cooler, Etc.	Air Conditioner, UPS, Cooler, Etc.	Air Conditioner, UPS, Cooler, Etc.
Allows Multiple Sensors On Single Channel **	*	Yes, Via Chain or Spoke **	Yes, Via Chain or Spoke **	Yes, Via Chain or Spoke **	Yes, Via Chain or Spoke **	Yes, Via Chain or Spoke **	Yes, Via Chain or Spoke **	Yes, Via Chain or Spoke **
Switch Sensor Cable Type & Standard Length	*	2 Wire Cable, 25'	2 Wire Cable, 25'	2 Wire Cable, 25'	2 Wire Cable, 25'	2 Wire Cable, 25'	2 Wire Cable, 25'	2 Wire Cable, 25'
Maximum Switch Sensor Cable Length	*	Approximately 900'	Approximately 900'	Approximately 900'	Approximately 900'	Approximately 900'	Approximately 900'	Approximately 900'
Switch Sensor Alert Indicator (LED)	*	No	No	No	No	No	Yes	Yes

Wireless Sensor Hubs	TempPageR 3E	Room Alert 4E	Signal Tower Combo	Signal Tower w/Audio Combo	Room Alert 11E	Room Alert 24E	Room Alert 32E	Room Alert 32W
WISH Sensor Compatible (Powered or Battery)	No	No	No	No	No	No	No	Yes
WISH Units Included	*	*	*	*	*	*	*	1 WISH (Powered)
WISH Communication Range (Distance)	*	*	*	*	*	*	*	250' Maximum
WISPR Sensor Compatible	No	No	No	No	No	No	No	Yes
WISPR Units Included	*	*	*	*	*	*	*	0
WISPR Communication Range (Distance)	*	*	*	*	*	*	*	350' Maximum
Maximum WISH/WISPR Capacity (Quantity)	*	*	*	*	*	*	*	15
WISH Signal Strength Indicators (LED)	*	*	*	*	*	*	*	Yes
Wireless Sensor Alert Indicator (LED)	*	*	*	*	*	*	*	Yes

Bundled Device ManagerR Software (No Charge)	TempPageR 3E	Room Alert 4E	Signal Tower Combo	Signal Tower w/Audio Combo	Room Alert 11E	Room Alert 24E	Room Alert 32E	Room Alert 32W
Device Manager Software License	Full Use License Included	Full Use License Included	Full Use License Included	Full Use License Included	Full Use License Included	Full Use License Included	Full Use License Included	Full Use License Included
Monitor & Manage Unlimited Devices Network-Wide	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Discover Devices Via UDP, TCP & Bonjour	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Automatic Monitor Discovery Across Different Subnets	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Set IP Addresses For One Or Multiple Units Automatically	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Auto Discover Out Of Date Firmware	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Upgrade Firmware For Multiple Monitors Simultaneously	Yes (Some or All)	Yes (Some or All)	Yes (Some or All)	Yes (Some or All)	Yes (Some or All)	Yes (Some or All)	Yes (Some or All)	Yes (Some or All)
Copy Configurations To Multiple Monitors Simultaneously	Yes (Some or All)	Yes (Some or All)	Yes (Some or All)	Yes (Some or All)	Yes (Some or All)	Yes (Some or All)	Yes (Some or All)	Yes (Some or All)
Graphic Display Of Hardware Monitor Model In Use	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Embedded SQL Database Storing Unmodified Data	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Unlimited Data Logging (Limited Only By Disk Space)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
One Click Data Export In Standard Formats	Yes (Excel, CSV)	Yes (Excel, CSV)	Yes (Excel, CSV)	Yes (Excel, CSV)	Yes (Excel, CSV)	Yes (Excel, CSV)	Yes (Excel, CSV)	Yes (Excel, CSV)
Sensor & Data Graphing Via Web Interface	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Allows Side By Side Sensor Graphing For Comparison	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Password Security	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Simultaneous Multi-User Access Via Web Browser	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Runs As A Windows Service For Security & Stability	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Support For Use On Linux & Apple OS X	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Ping Capability For Servers & Devices	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Automatic Discovery Of Axis Cameras	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Automatic Actions For Windows Systems	Optional	Optional	Optional	Optional	Optional	Optional	Optional	Optional
Automatic Actions For Unix/Linux Systems	Optional	Optional	Optional	Optional	Optional	Optional	Optional	Optional
Advanced Reporting Capabilities	Optional	Optional	Optional	Optional	Optional	Optional	Optional	Optional
Automatic Actions For Dial Out Via GSM, Text, Voice	Optional	Optional	Optional	Optional	Optional	Optional	Optional	Optional
Included 'Plugin Bundles' for Device Manager	No	No	No	No	No	No	Windows Bundle (Unix/Linux if preferred)	Windows Bundle (Unix/Linux if preferred)
Current MSUS Required For Use & Download Access	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

Prices & Delivery	TempPageR 3E	Room Alert 4E	Signal Tower Combo	Signal Tower w/Audio Combo	Room Alert 11E	Room Alert 24E	Room Alert 32E	Room Alert 32W
List Price - Standard Model	\$225	\$355	\$485	\$525	\$485	\$695	\$995	\$1,195
List Price - Rack Mounted Model	\$255	\$385	\$515	\$555	\$515	\$695	\$995	\$1,195
List Price - Rack Mount Kit (If Purchased Separately)	\$35	\$35	\$35	\$35	\$35	Included (Standard)	Included (Standard)	Included (Standard)
First Year Maintenance Support & Update Service (MSUS)	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge
Optionally Renewable Annual MSUS Extension ***	\$35	\$50	\$50	\$50	\$50	\$80	\$85	\$85
Available For Purchase Via	Resellers, Direct & Online	Resellers, Direct & Online	Resellers, Direct & Online	Resellers, Direct & Online	Resellers, Direct & Online	Resellers, Direct & Online	Resellers, Direct & Online	Resellers, Direct & Online
Optional Payment Methods	Credit Card, Check, Electronic Transfer	Credit Card, Check, Electronic Transfer	Credit Card, Check, Electronic Transfer	Credit Card, Check, Electronic Transfer	Credit Card, Check, Electronic Transfer	Credit Card, Check, Electronic Transfer	Credit Card, Check, Electronic Transfer	Credit Card, Check, Electronic Transfer
Available Via Resellers Worldwide	Yes, Have Your Reseller Call Us	Yes, Have Your Reseller Call Us	Yes, Have Your Reseller Call Us	Yes, Have Your Reseller Call Us	Yes, Have Your Reseller Call Us	Yes, Have Your Reseller Call Us	Yes, Have Your Reseller Call Us	Yes, Have Your Reseller Call Us
Unlimited Toll Free Technical Support	USA & Canada Only	USA & Canada Only	USA & Canada Only	USA & Canada Only	USA & Canada Only	USA & Canada Only	USA & Canada Only	USA & Canada Only
Assigned Product Specialist	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
30 Day Satisfaction Guarantee	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Hardware Replacement Guarantee	Yes (If Current MSUS)	Yes (If Current MSUS)	Yes (If Current MSUS)	Yes (If Current MSUS)	Yes (If Current MSUS)	Yes (If Current MSUS)	Yes (If Current MSUS)	Yes (If Current MSUS)
Delivery Method (Default)	Least Cost UPS	Least Cost UPS	Least Cost UPS	Least Cost UPS	Least Cost UPS	Least Cost UPS	Least Cost UPS	Least Cost UPS
Overnight & Special Delivery Options	Optional, Upon Request	Optional, Upon Request	Optional, Upon Request	Optional, Upon Request	Optional, Upon Request	Optional, Upon Request	Optional, Upon Request	Optional, Upon Request
Shipment Processed Same Or Next Business Day	99% If Received By 4:00 EST	99% If Received By 4:00 EST	99% If Received By 4:00 EST	99% If Received By 4:00 EST	99% If Received By 4:00 EST	99% If Received By 4:00 EST	99% If Received By 4:00 EST	99% If Received By 4:00 EST

* NOTE: This 'Does Not Apply' to this product.

** NOTE: The process of 'Chaining' or 'Spoking' multiple switch sensors together is sometimes possible although not recommended by AVTECH. There is no individual sensor alerting when multiple sensors are 'Chained' or 'Spoked' from a single switch sensor channel. If multiple sensors connected to a single switch sensor channel, they should typically ALL be 'Normally Closed'.

*** NOTE: The first year of MSUS is always provided without charge. Optional extensions of the MSUS are available on an optional basis. This line item is the renewal rate for 12 month extensions of this model. As your organization licenses additional units, the per unit cost for this service is reduced. Significant decreases occur after 10 and 20 units . Call a Product Specialist for more information or a quote.